

# FRIENDS OF THE WEEDS LOYALTY PROGRAM

Our Friends of the Weeds loyalty program, herein after abbreviated FOW offers benefits and advantages to the frequent and loyal customers of the 3 Weeds Hotel.

These benefits include:

- Discounts on bar & restaurant purchases
- Exclusive 3 Weeds bottle shop specials
- Points accrued for each dollar spent in our venue can be redeemed at all F&B\* outlets in the venue.
- Exclusive member prize giveaways
- Special events and discount ticket prices

#### 3 Weeds Friends of the Weeds Rewards

Friends of the Weeds members are rewarded for their F&B purchases in the venue. Every dollar spent earns FOW Rewards points. Points accumulate for members to use in our venues F&B outlets.

#### MEMBERSHIP BENEFITS, RULES AND REGULATIONS

- Members will have access to all exclusive offers
- FOW Members will have the first opportunity to book any special events or promotions. They will get the information first.
- By becoming a member, members consent to receive promotional information and can receive such information via email or SMS text, or both.
- Friends of the Weeds Rewards points will be generated as follows:
- All purchases: \$1.00 generates 1 point
- The redemption rate is 15 points = \$1
- Members can accumulate points for any eligible purchase
- Members must swipe their membership card during the purchase transaction to generate points
- All FOW Rewards points benefits must be used by 30 June each year starting from 1 July 2016
- FOW Rewards membership is open to all people aged 18- years or above
- Proof of age will be required prior to acceptance of membership

\*Food and Beverage



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### **TERMS & CONDITIONS**

These are the terms and conditions of the FOW Rewards program and override all previous rules and conditions:

- 1. If your application for membership in FOW Rewards is accepted, you will become a member of FOW Rewards and these conditions will govern your membership. We recommend that you read them carefully.
- 2. 3 Weeds Rozelle, may, at any time, without notice or providing any reason: I) Change these conditions,
- II) Change, suspend or terminate FOW Rewards in the event that FOW Rewards, is contrary to any legislative requirement, government direction.
- 3. Any notice under these conditions is deemed to have been given by 3 Weeds Rozelle by a member if emailed or sent via SMS to the member's electronic address as last provided by the member.
- 4. 3 weeds Rozelle has taken, and will continue to take, all reasonable care to ensure that information within FOW Rewards is accurate, but does not accept liability for errors or omissions.

### **PARTICIPATION**

- 5. Even though there is no closing date, 3 Weeds Rozelle reserves the right to cancel any members participating in FOW Rewards if:
- I) In the judgment of 3 Weeds Rozelle, the member has in any way contravened these terms and conditions, or the member ceases to meet membership requirements for FOW Rewards as outlined in condition I, or II) or if no points are awarded to the member in a 12-month period. When a membership is cancelled, all accumulated points are cancelled.
- 6. 3 Weeds Rozelle may, in its discretion, require annual renewal of membership of FOW Rewards and/or increase membership joining and/or renewal fees (with fees paid as monetary amounts)
- 7. The FOW rewards membership card remains the property of 3 Weeds Rozelle and can only be used when making purchases at 3 Weeds Rozelle or any other outlet authorised by 3 Weeds Rozelle.
- 8. To qualify for discounts the FOW rewards membership card must be presented at the till when purchases are made. Transactions made without the FOW rewards membership card cannot be recorded and therefore, cannot count towards discounts. The member accepts these terms and conditions and rules or policies that may be adopted from time to time.
- 9. Change will not be given for discounts.
- 10. Discounts are not redeemable for cash or transferable.
- 11. 3 Weeds Rozelle reserves the right to decline issue, withdraw the card or alter condition at any time, or terminate the FOW rewards card facility at any time without notice.
- 12. It is the responsibility of the member to notify 3 Weeds Rozelle of any change of email or postal addresses or a change in contact numbers.
- 13. You may apply for a new FOW card if your card is lost or stolen. Any accrued benefit will be transferred to your new card. A fee may be charged by 3 Weeds Rozelle for the provision of a replacement card.
- 14. In the event of any query, a members receipt will be required as evidence of purchase. The decision in the event of any dispute is final and binding.
- 15. A FOW card and any unredeemed accrued benefits are not transferable, and must be used by the member to whom the points are issued.
- 16. The FOW card cannot be used with any other event or promotion unless stipulated by 3 Weeds Rozelle.





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### MEMBERSHIP POINTS

- 17. Membership points are awarded to a member by purchasing food or beverages at 3 Weeds Rozelle
- 18. Points are awarded on the value of the purchase made excluding GST. 3 Weeds Rozelle may exclude products from time to time.

## **REWARDS**

- 19. A reward is a voucher redeemed for accrued points.
- 20. Vouchers are not transferable to cash.
- 21. To be issued a voucher, members must have the applicable number of points accrued
- 22. FOW Rewards may at any time, without prior notice to members alter the number of points required to obtain a discount or impose additional restrictions on discounts or the conditions of obtaining them.

### TAXATION AND GST

23. 3 Weeds Rozelle accepts no liability regarding any taxation liability of members arising from the redemption of points. Members are responsible for any personal tax treatment of rewards received.

